**Position Title** 

Lead Management and Program Analyst

Organization

CS40 / PERFORMANCE & CAPABILITIES

MGMT OFC

**NASA Announcement Number** 

MS12B0027

Vacancy Type
Case File

**OPM Control Number / Status** 

315315700 / Posted

Job has closed

Salary Range

\$115,588 - \$150,266

**Open Dates** 

04/27/2012 - 05/10/2012

Pay Plan - Series / Grade (Low)

GS - 0343 / 15

**Position Information** 

Full-Time / Permanent

**Duty Location** 

011730089 - Huntsville, AL (1)

Who May Be Considered

This announcement is open to all qualified U.S citizens.

Citizenship Required

True

This announcement combines a merit promotion and a competitive announcement in one advertisement. Applications will be accepted from status and non-status candidates.

# **Job Summary**

Serves as the lead for the Planning and Performance Assessments Team in the Performance and Capabilities Management Office, in the Office of Strategic Analysis and Communications at Marshall Space Flight Center.

#### Comments

TO RECEIVE CONSIDERATION, YOU MUST SUBMIT A RESUME AND ANSWER NASA-SPECIFIC QUESTIONS. THE NASA QUESTIONS APPEAR AFTER YOU SUBMIT YOUR RESUME AND ARE TRANSFERRED TO A NASA WEB SITE. IF YOU SUCCESSFULLY APPLY, USAJOBS WILL SHOW YOUR APPLICATION STATUS AS "RESUME RECEIVED - COMPLETE." IF YOUR STATUS IS "APPLICATION STARTED," YOU HAVE NOT SUCCESSFULLY APPLIED. DO NOT RELY ON A USAJOBS EMAIL TO CONFIRM SUCCESSFUL APPLICATION; ONLY AN EMAIL FROM NASA CONFIRMS SUCCESSFUL APPLICATION.

AS IDENTICAL VACANCIES ARE IDENTIFIED, ADDITIONAL SELECTIONS MAY BE MADE.

ALLOWABLE RELOCATION EXPENSES WILL BE MADE TO ANY APPLICANT SELECTED FROM OUTSIDE THE COMMUTING AREA.

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# **Marketing Summary**

NASA, the world's leader in space and aeronautics is always seeking outstanding scientists, engineers, and other talented professionals to carry forward the great discovery process that its mission demands. Creativity. Ambition. Teamwork. A sense of daring. And a probing mind. That's what it takes to join NASA, one of the best places to work in the Federal Government.

### **Key Requirements**

- 1. A one-year probationary period may be required
- 2. Occasional travel may be required
- 3. Selectee must complete a financial disclosure statement
- 4. Successful completion of a security investigation may be required
- 5. Position subject to pre-employment background investigation

# **Total number of openings**

1

## **Major Duties**

Serves as the lead for the Planning and Performance Assessments Team in the Performance and Capabilities Management Office, in the Office of Strategic Analysis and Communications at Marshall Space Flight Center. The incumbent sets strategy for approaches to integrating, assessing, measuring, and problem solving extremely complex issues across budget, technical capabilities, workforce, technical performance, schedule, and cost to enable delivery on Agency programs across Exploration, Space Operations, Science and the Cross-Agency Support programs. The incumbent is responsible for implementing performance measurement of technical and institutional risk; assessments and routine and unique reporting of institutional, programmatic, and technical health; and system health assessments including benchmarking. The incumbent is responsible for new initiatives that require end-to-end assessment of extremely complex issues that typically affect multiple organizations and programs, and require assimilation of administrative, technical, political, economic, fiscal and other components. The nature and ramifications of solutions are very difficult to assess, critical to current and future program, technical, and institutional health and as such, often no clear paths are easily identifiable and the solutions often involve innovative approaches that consider multiple dimensions.

Incumbent spends work time as a team lead of employees performing two-grade interval work. Coaches the team in the selection and application of appropriate problem solving methods and techniques; leads the team in identifying, distributing, and balancing workload among employees; arranging for team member training; monitors and reports on the status and progress of work; serves as coach and facilitator in coordinating team initiatives, policy implementation, and consensus building; reports on the team and individual work accomplishments, problems, and work processes, including individual and team training needs; and represents the team consensus and convey the team; findings.

Works closely with the Agency and multiple Centers to coordinate programmatic mission operations, logistics, and utilization resource requirements and optimal integration of resources, schedules, product quality, and risks on Agency programs and initiatives. Conducts analysis and assessment of all program or project elements as they relate to resource requirements. Advocates, analyzes, establishes, justifies, and supports budget and resource requirements for a program/project and mission support activities. Consults with management and planning personnel in preparing resource requirements for complex or high value projects or programs in the areas of planning for and measuring the performance of the design, development and evaluation of space flight, IT, and/or technology development, systems, equipment, or hardware. Resolves difficult problems generally unique or controversial in nature, requiring major programmatic and/or institutional compromises and decisions. Exercises outstanding judgment in isolating essential features of problems and adapting or extending newly established guides or precedents for problem resolution.

Presents findings and recommendations on complex issues or problems impacting major programs or mission support activities to Center executives. Recommendations may pertain to complex, interrelated issues; conflicting goals and objectives; and/or Center/Agency interfaces and relationships.

### **General Qualifications**

Applicant must have one year of specialized experience equivalent to the next lower grade, which has equipped the applicant with the particular competencies needed to successfully perform the duties of the position described above. Specialized experience includes, but is not limited to, experience that provided the applicant with knowledge in such areas as setting strategy for approaches to integrating, assessing, measuring, and problem solving extremely complex issues across budget, technical capabilities, workforce, technical performance, schedule, and cost for a major administrative program; and preparing resource requirements for complex or high value projects or programs in such areas as planning for and measuring the performance of the design, development and evaluation of space flight, IT, and/or technology development, systems, equipment, or hardware.

#### **Educational Qualifications**

No text available

# Requirements

U.S. citizenship is required.

#### How You Will Be Evaluated

Announcement will be used for both internal and external applicants.

<u>Internal (Status) candidates will be evaluated as follows</u>:

Resumes will be rated by an automated system (Resumix) that matches the competencies extracted from your resume to the competencies identified by the selecting official for the position. Based on the competencies you match, you are placed in one of three categories identified as 90, 80, or 70 pt. quality categories, which are defined as:

<u>>90 pt. Category</u> - Tentative meets (until subsequent confirmation upon referral) the basic qualification requirements identified in the vacancy announcement and has experience in the same or similar job that has demonstrated superior proficiency in the primary requirements of the position.

<u>80 pt. Category</u> - Tentatively meets (until subsequent confirmation upon referral) the basic qualification requirements identified in the vacancy announcement and demonstrates satisfactory proficiency in the primary requirements of the position.

<u>>70 pt. Category</u> - Fails to meet criteria described in the 80 pt. category.

Additional application guidance is available in NASA's *Applicant Guide*. (http://resume.nasa.gov/applicant\_guide.html).

For the purpose of the Career Transition Assistance Program (CTAP) and the Interagency Career Transition Assistance Program (ICTAP), candidates rated in the top quality category are considered well-qualified.

<u>External (Non-Status) candidates will be evaluated as follows</u>: Same process as Internal (Status) candidates, with the additional procedures related to Veterans:

The Category Rating Process protects the rights of veterans by placing them ahead of non-preference eligibles within each category. Preference eligibles who meet qualification requirements and have a compensable service-connected disability of at least 10 percent must be listed at the top of the highest quality category, except when the position being filled is scientific or professional at the GS-09 grade level or higher.

### **Benefits**

NASA offers excellent benefit programs and competitive salaries. To learn more about pay and benefits at NASA, click *HERE* (http://nasajobs.nasa.gov/benefits/benefits.htm target=\_blank).

#### Other Information

Any applicant tentatively selected for this position may be required to undergo a pre-employment background investigation.

Individuals who have special priority selection rights under the Agency Career Transition Assistance Program (CTAP) or the Interagency Career Transition Assistance Program (ICTAP) must be well qualified for the position to receive consideration for special priority selection. See 'How You Will Be Evaluated' for definition of well qualified.

Federal employees seeking CTAP/ICTAP consideration must indicate their eligibility when applying for a position. The USAJOBS resume asks you to identify your ICTAP eligibility; the NASA Supplemental Information asks you to identify your CTAP eligibility. If you are selected for the position, you must be prepared to submit proof that you meet the requirements for CTAP/ICTAP. This includes a copy of the agency notice, a copy of their most recent Performance Rating and a copy of their most recent SF-50 noting current position, grade level, and duty location.

As a condition of employment, male applicants born after December 31, 1959, must certify that they have registered with the Selective Service System, or are exempt from having to do so under the Selective Service Law.

In order to receive preference in hiring, you must clearly identify your claim for veterans preference on your resume. NASA's *Applicant Guide* (https://resume.nasa.gov/applicant\_guide.html target=\_blank) provides the information needed to assist you in determining whether or not you can claim 5 or 10 point veterans preference. You should not submit documents to prove your eligibility for veterans preference at this time. However, you must be prepared to submit proof of veterans preference (DD-214, and, if claiming 10-point preference, SF-15 plus proof required by that form) as requested by the Human Resources Office. Veterans preference will only be considered based on what is supported. For instance, if you claim 10-point preference, but are only able to document 5-point preference, you will be considered accordingly. If you fail to provide the required documents within the stated time period, we may withdraw a job offer and/or remove you from further consideration.

Your USAJOBS account asks you to assign a name to each of your resumes. When you apply to a NASA position, we will show you the text of the resume you have submitted, but we do not maintain the name you have assigned to that resume. If you wish to keep track of that information, we recommend you make note of it at the time you apply.

U.S. citizenship is required.

Allowable relocation expenses will be made to any applicant selected from outside the commuting area.

If you are an individual with a disability, eligible to utilize federal special hiring authorities for individuals with disabilities or require an accommodation for the application process please contact Patricia Caraway by email at patricia.m.caraway@nasa.gov. Determinations on requests for reasonable accommodation will be

made on a case-by-case basis. Your e-mail should have in the subject line ¿Reasonable Accommodation¿, and contain the specific accommodation required/requested.

### **How to Apply**

This vacancy is being filled through NASA STARS, an automated Staffing and Recruitment System. NASA partners with USAJOBS in providing a seamless application process. Before you begin the application process, please read the vacancy announcement carefully and have all required information available. You may begin the process of submitting your resume by clicking on the 'Apply Online' link.

In order to be considered, you must submit a resume completed on the USAJOBS site. When completing your USAJOBS resume, please remember that NASA limits resumes to the equivalent of approximately SIX typed pages, or approximately 22,000 characters including spaces. You will NOT be allowed to complete the application process if your resume is too long or if your resume was uploaded to USAJobs from a second source. Additionally, NASA does not accept documents attached through USAJobs' document attachment feature.

Once you submit your resume to NASA, you will be asked to complete a short series of additional questions. You must finish the entire process in order to have a complete application package and receive consideration. Your answers will not be saved unless you finish the entire application.

You may edit a previously-submitted application, if the announcement is still open. For more information, see the *Applicant Guide*. (https://resume.nasa.gov/applicant\_guide.html target=\_blank)

If you are unable to apply electronically for this position, submit your resume and supplemental questions to: National Aeronautics and Space Administration (NASA), Resume Operations Center, Mailstop: HS50, Marshall Space Flight Center, AL 35812. DO NOT submit your resume directly to the Center advertising this vacancy. Mailed resumes must be received by the close of business on the closing date of the announcement. Hard copy resumes requirements are provided at: *Hard Copy Resume Requirements* (http://nasajobs.nasa.gov/howtoapply/hardcopyresumes.htm target=\_blank).

If you are a first time applicant, we recommend that you review NASA's *Applicant Guide* (https://resume.nasa.gov/applicant\_guide.html target=\_blank) to ensure that you are providing a complete resume. Failure to submit the supplemental data and a resume that contains all of the required information may result in loss of consideration for positions in which you are interested.

All applications must be received no later than midnight Eastern Time on the closing date of the announcement.

### **Required Documents**

NASA's application process has been specifically developed to ensure that we only ask you for the information we absolutely need to evaluate your qualifications and eligibility. In order to apply for this position, you only need to submit your resume and answer the screening questions and supplemental information. No additional documentation is accepted at the time of application. (For example you need not submit narrative 'KSA' statements; they are not required and will not be evaluated.) In this way we allow you to focus on preparing a resume that best describes your background and abilities. For assistance in preparing your resume, consult the *Applicant Guide* (https://resume.nasa.gov/applicant\_guide.html target=\_blank).

Nothing further is required until requested by the Human Resources Office. At that point, we may ask you to submit documentation to support statements made in your resume. For example, we may ask you to provide academic transcripts or proof of Federal employment status. If you are claiming veterans' preference, we may ask you to submit proof of veterans preference (DD-214, and, if claiming 10-point preference, SF-15 plus proof required by that form). If you fail to provide the required documents within the stated time period, we may withdraw a job offer and/or remove you from further consideration.

#### **Contact**

MSFC-Staffing / / msfc-staffing@msfc.nasa.gov

# What to Expect Next

Candidates for NASA positions are evaluated using our automated staffing and recruitment system, NASA STARS, which compares your skills and experience as described in your resume with the requirements of the position. If you are found to be a highly qualified candidate, you will be referred to the selecting official for further consideration. (In some cases, individuals with priority for special consideration must be considered and selected before other candidates.) Whether or not you are contacted for an interview depends upon the location of the position and the judgment of the selecting official.

At NASA, we pride ourselves on efficient and timely recruitment actions, and you can normally expect to learn the outcome of the selection process in a fairly short period of time. In addition, to ensure that you can measure progress for yourself, NASA provides you with regularly updated information on the status of the vacancy announcement.